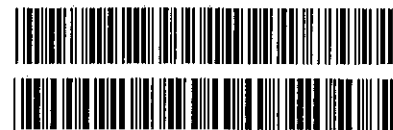


**EXHIBIT A**

**MUST BE  
POSTMARKED ON  
OR BEFORE  
AUGUST 21, 2014**

**Hoffman v. Bank of America**  
c/o GCG  
P.O. Box 35117  
Seattle, WA 98124-5117  
Toll-Free: (877) 899-4228

BMA



Claim No: 7686173

Control No: 9931566733



SUSAN HOUSE  
4436C LUBBOCK DR  
SIMI VALLEY, CA 93063  
US

**REQUIRED ADDRESS INFORMATION OR CORRECTIONS**

If the pre-printed address to the left is incorrect or out of date,  
OR if there is no pre-printed data to the left, **YOU MUST** provide  
your current name and address here:

Name:

Address:

City/State/ZIP:

**Claim Form**

*Schuyler Hoffman, individually and on behalf of all others similarly situated v. Bank of America, N.A.*

United States District Court, Southern District of California, Case No. 3:12-cv-00539-JAH-DHB

This Claim Form must be postmarked by August 21, 2014, or submitted online by August 21, 2014.

TO BE ELIGIBLE TO CLAIM MONEY FROM THE SETTLEMENT, YOU MUST (1) COMPLETE ALL SECTIONS OF THIS FORM, (2) SIGN THIS FORM, AND (3) RETURN IT BY MAIL TO THE CLAIMS ADMINISTRATOR AT THE ADDRESS BELOW OR SUBMIT THE FORM VIA THE WEB FORM. TO BE EFFECTIVE BY MAIL THIS DOCUMENT MUST BE POSTMARKED NO LATER THAN AUGUST 21, 2014, AND MAILED TO:

*Hoffman v. Bank of America*  
c/o GCG  
P.O. Box 35117  
Seattle, WA 98124-5117  
(877) 899-4228

TO BE EFFECTIVE BY WEB FORM, THE WEB FORM MUST BE SUBMITTED ONLINE NO LATER THAN AUGUST 21, 2014.

Name (Printed):		SUSAN HOUSE	
Address:		4436 C LUBBOCK DRIVE	
City:	Simi Valley	State:	CA
ZIP:	93063		
Current Contact Telephone:		(805) 915-8864	

QUESTIONS? CALL TOLL-FREE: (877) 899-4228 OR VISIT [www.MortgageCallRecordingClass.com](http://www.MortgageCallRecordingClass.com)

To view GCG's Privacy Notice, please visit <http://www.gcginc.com/pages/privacy-policy.php>



Approximate Date on or after March 2, 2011, through February 13, 2014, on which you received a mortgage servicing related telephone call from Bank of America, N.A. while within the State of California, during which you did not receive a warning that the call would be monitored and/or recorded

11 / 15 / 2012 approx & many other times

Telephone number used to receive each such telephone call listed above

(805) 915-8864

By signing below, you affirm that you, on or after March 2, 2011, through February 13, 2014, received a mortgage servicing related telephone call from Bank of America, N.A. while within the State of California and did not receive a warning that the call would be monitored and/or recorded.

Dated:

08/21/2014

Signature:

S. House